

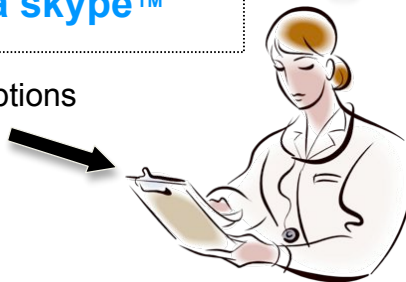
Learning Space™

Therapeutic Activities for residential Aged Care and Dementia Carers

Live PC Training via skype™

Choosing a training option for staff...

1: Select from our listed Training Options



- 1) Multisensory Enrichment
- 2) Spirituality Programs
- 3) Dementia Communication

2: Contact FutureAge Care to book your desired time and date for the training and for any other enquiries



*You may wish to email us to make a booking enquiry if you prefer

3: **On the day** - Skype™ call with FutureAge Care & experience your scheduled training – *simple, effective, affordable!*



Your Reference Materials Kit (training notes) will be emailed to you before your training day. Your online training includes live demonstrations to observe, practical training and professional support for your unique organisation. A certificate of participation is awarded to each person on completion of the training if requested.

FutureAgeCare
Lifestyle & Leisure

Your training is presented by **Jennifer Freeman** –
*Diversional Therapist, BA hon (Music)
Lifestyle & Leisure Consultant to
FutureAge Care.*




Download and install skype™ for free @ <http://www.skype.com>

If you don't already have Skype™ on your computer you can go directly to the Skype™ Web site and download it for free. Skype™ works on both PCs and Macs. NB: You may need to close and reopen your web browser after downloading Skype™ before using it to make a call for the first time.

Using Skype™ and calling us for your Online Training

With Skype™ downloaded onto your computer and ready to use, you can refer to your correspondence from us and prepare for your Online Training. Make sure that you are comfortable and have some water to drink incase you feel thirsty. You may also wish to keep a notepad and pen handy. Prior to your training date, we will post you your training notes, which will assist you with your Online Training.

When it is time for your Online Training session with us go to the FutureAge Care home page and click on the "Call Me" button. 

<http://www.futureagecare.com/home.php>

(We have to be on your Skype Contact List first and the prompts will activate this on your screen automatically).

Skype™ can then launch and dial through to us directly.

Alternatively our training consultant can contact you on Skype™ (as it's free for both parties).

★ It's free to make a skype™ call using your video functions.

Accessories

If your computer has built in Microphone and Speakers you won't need a headset and most new laptops have these built-in already. If your computer doesn't have these facilities built in there are a wide variety available at your local electronics and computer store or online. Some people prefer using headsets and these can be purchased at your local computer store also.

Web-cam and Microphone

A Web-cam is a small video camera that enables the video-conferencing functionality to your Skype™ calls. Macbook and certain brands of laptops already have built-in Web cams that work with ease on Skype™. To purchase a web cam visit your local store. Remember to check that you have a microphone as well. (Some web-cams have them built in).

Our Online Training is more effective if you have a webcam on your computer so that you can see us and we can see you. However if you don't have a webcam in device you can still participate in the online training with us; it will be similar to an extended phone call and it is free!

Technical Support

To **refine your audio settings** in your Skype™ application go to: **Skype™ > Preferences > Audio** and ensure that your headset is selected under both **Input** and **Output**. If you are using a Mac go to: **System Preferences > Sound settings**.

On a PC go to: **Start > Control panel > Sounds and audio devices**

Skype™ Call Quality

The quality of your call depends upon your Internet connection. Using a cabled connection is usually better than WiFi (wireless) however using WiFi may still provide good call quality for you. The more stable your connection is the better the call quality will be. A weaker connection may result in poorer call quality and calls may occasionally “drop out” (disconnect). This is no different to losing connection on a mobile phone and you can simply reconnect by calling back and continuing your call once more.

Important weblinks

The skype™ support page offers general instructions: <https://support.skype.com/>

The skype™ video call webpage: <http://www.skype.com/intl/en/allfeatures/videocall/>

FutureAge Care Homepage: <http://www.futureagecare.com/home.php>